

PROGRAMME SUNDAY 18 SEPTEMBER 2011

17.00 *Registration Opens*

18.30-20.30 **Welcome Reception and Buffet**

PROGRAMME MONDAY 19 SEPTEMBER 2011

07.30 *Registration Opens*

Chair: *Jon Parker, Select 74*

Balmoral 1 (Main Auditorium)

08.00-08.10

Welcome

Mr Jon Parker, Chair, LUCID 2011 Organising Committee

08.10-09.00

Session 1

Risk and rationality

Mr Tim Harford, Senior Columnist, Financial Times

09.00-09.50

Session 2

All change in protection

*Mr Stephen Griffiths, Protection Actuarial and Product Director,
Legal & General Assurance Society Limited*

09.50-10.00

Break

10.00-10.50

Session 3

Balancing the evidence: the role of NICE in health policy decision making

Professor Peter Littlejohns, Clinical and Public Health Director, NICE

10.50-11.20

Coffee and Exhibition

Chair: *Kevin Somerville, AMUS*

Balmoral 1 (Main Auditorium)

11.20-12.10

Session 4

Older applicants; are you ready?

Mr Kevin Oldani, Chief Underwriter, Hannover Life Re America

12.10-13.00

Session 5

Inflammatory rheumatic disease: an outline

Dr David D'Cruz, Consultant Rheumatologist, St Thomas' Hospital, London

13.00-14.00

Lunch and Exhibition

14.00-14.45

Parallel Breakout Sessions

Breakout Session 1

Gen Re

What keeps the heads of Underwriting and Claims awake at night?

PEMBROKE
3rd floor

Dave Nicholas, Chief Underwriter, Gen Re

Claire Henshall, Head of Claims, Gen Re

Breakout Session 2

Hannover Life Reassurance (UK) Ltd

Judge and Jury A debate on handling difficult claims involving murder and suicide

Tim Bowns, Manager, Underwriting and Claims

Julie Hopkins, Head of Underwriting and Claims Strategy

Jane Eaglen, Company solicitor

ARGYLL
2nd floor

PROGRAMME MONDAY 19 SEPTEMBER 2011 continued

Breakout Session 3 **3d Risk Solutions**
A 3 dimensional view of tele-interview conversations

CAERNARFON
1st floor

Tara Shelton, Managing Director, I-COG Limited

Breakout Session 4 **Health Claims Forum/FOCUS**
Claims 2020 – Myopia or crystal vision

Join us for an interactive quiz looking into the future as we consider protection insurance and how your claim departments might be at the cutting edge of thinking and technology

BALMORAL 1
Ground floor

Mike Bolshaw, Munich Re (FOCUS)
Stuart Lewis, MetLife (Health Claims Forum)
Sean Grainger, SCOR Global Life (Health Claims Forum)

14.45-14.55 **Break**

14.55-15.40 **Parallel Breakout Sessions (repeated)**

15.40-16.15 **Tea and Exhibition**

16.15-17.00 **Parallel Breakout Sessions (repeated)**

PROGRAMME TUESDAY 20 SEPTEMBER 2011

07.30 *Registration Opens*

Chair: *Dave Nicholas, AMUS*

Balmoral 1 (Main Auditorium)

08.10-09.00 **Session 1**
Risks: are they local or global?

*Mr Andres Webersinke, Head of Life/Health Research and Development,
Senior Vice President, Gen Re*

09.00-09.50 **Session 2**
Are lab tests worth the paper they're printed on?

Dr Kevin Somerville, Medical Consultant, Life and Health, Swiss Re Services Ltd

09.50-10.00 **Break**

10.00-10.50 **Session 3**
The nerve of it – a claims and underwriting dilemma

Dr Phil Smalley, Vice President and Medical Director, RGA International

10.50-11.20 **Coffee and Exhibition**

Chair: Mary Sinclair-Porter, Select 74

Balmoral 1 (Main Auditorium)

11.20-12.10

Session 4

Unexplained chronic pain and disability after accidents

Dr Chris Bass, Consultant Liaison Psychiatrist, John Radcliffe Hospital, Oxford

12.10-13.00

Session 5

The R.D.C. Brackenridge Memorial Lecture

Professor Sir Mansel Aylward, Chair, Public Health Wales and Director, Centre for Psychosocial and Disability Research, Cardiff

13.00-14.00

Lunch and Exhibition

14.00-14.45

Parallel Breakout Sessions

Breakout Session 1

MDG

Knowledge is power *Through effective data capture and following dynamic analysis, can the results provide a positive strategic impact?*

PEMBROKE
3rd floor

Michael Benton, CEO, MDG

Richard Freeman, Business Development Director, MDG

Reinsurers' Panel

Breakout Session 2

RGA UK Services Ltd

The heart of the matter *What's new in cardiology for underwriters and claims assessors*

ARGYLL
2nd floor

Phil Smalley, Vice President and Medical Director, RGA International

Liam Penny, Consultant Cardiologist

Breakout Session 3

Swiss Re Services Ltd

Mind games *Testing your knowledge on all things related to the brain, including your mental agility*

CAERNARFON
1st floor

Quiz hosted by:

Sally-Anne Etienne, Swiss Re

Andrew Wibberley, Swiss Re

Breakout Session 4

Select74/AMUS Underwriting Session

hosted by Cardiff University

Healthy lifestyle - who are you kidding! *Ok! So you know about the benefits of not smoking, weight control, a healthy diet and regular exercise etc. but is this just our perception of a healthy lifestyle? Is there any downside?*

BALMORAL 1
Ground floor

Nick Niven-Jenkins, Cardiff University

PROGRAMME TUESDAY 20 SEPTEMBER 2011 continued

14.45-14.55	Break
14.55-15.40	Parallel Breakout Sessions (repeated)
15.40-16.15	Tea and Exhibition
16.15-17.00	Parallel Breakout Sessions (repeated)
19.30-onwards	Conference Dinner, National Museum of Wales, Cardiff

PROGRAMME WEDNESDAY 21 SEPTEMBER 2011

08.00	Registration Opens	
	Chair: Rhys Dudding, Health Claims Forum	Balmoral 1 (Main Auditorium)
08.30-09.20	Session 1 The gateway to cancer assessment – which way for the challenges of cancer? <i>Dr Andreas Armuss, Medical Consultant, Munich Re</i>	
09.20-10.10	Session 2 Our troubled relationship with alcohol and drugs in the UK – is regulation the answer? <i>Professor Sir Ian Gilmore, Consultant Physician, Royal Liverpool Hospital, University of Liverpool</i>	
10.10-10.20	Break	
	Chair: Tom Green, FOCUS	Balmoral 1 (Main Auditorium)
10.20-11.10	Session 3 Changing the face of distribution <i>Mr Richard Verdin, Protection Director, Aviva UK</i>	
11.10-11.40	Coffee and Exhibition	
11.40-12.30	Session 4 "Subject to change?" – Panel debate	
	Panel Chair: Tim Dickenson, Head of Communications, Swiss Re	
	Panel Members: Melissa Collett , Ombudsman, FOS Sally-Anne Etienne , Head of Claims, Swiss Re Paul Lewis , Personal Finance Journalist Richard Verdin , Protection Director, Aviva UK Russell Whitworth , Claims and Underwriting Director, L&G	
	Chair: Jon Parker Select 74	Balmoral 1 (Main Auditorium)
12.30-13.20	Session 5 Bull's Eye – an alternative view on medicine, marketing and media matters <i>Dr David Bull, Broadcaster & Author, Chairman of IncrediBull Group</i>	
13.20	Close of meeting followed by lunch	